



CESSNOCK
CITY COUNCIL

YOUR WASTE SERVICE GUIDE



Council City Council provides a domestic waste service across most of the local government area. There are some areas where a service cannot be delivered* due to physical constraints, safety or not being economically feasible. Where the service is provided the Domestic Waste Management Charge is applied annually to the property's rates notice.

All households with a domestic waste service in Cessnock receive:

Three 240 litre mobile garbage bins:

- Bins are issued to households for garbage disposal (red lid), recycling (yellow lid) and garden organics (lime green lid) recovery. They must not be removed from the property to which they were supplied (serial numbers of bins are recorded on property files).
- The three bin system is current best practice for domestic waste management (used by 47 other NSW councils) enabling more responsible waste management and ensuring cost efficient solutions for residents.

Waste vouchers:

- Each voucher is printed with a unique barcode and the property address. Proof of address (eg: rates notice, drivers license or utilities bill) matching that on the voucher is required for use.
- Vouchers can only be used at the Cessnock Waste Management Centre.
- Keep them somewhere safe. Replacement vouchers will not be issued.
- Renters are encouraged to request vouchers from their landlord/property manager.
- New owners should request remaining vouchers from the previous owner.

*Households out of the domestic waste service area are eligible to purchase alternate waste and recycling vouchers at a discounted price when compared to gate rates for waste disposal at Cessnock Waste Management Centre.

Bin night tips

- Two bins are collected every week.
- Ensure your bins are at the kerbside by 5am.
- Do not park cars in front of bins.
- Ensure bin lids are closed.



Report an Issue or Find your Collection Day

Waste: www.cessnock.nsw.gov.au/wastecollection or call 4993 4100

Recycling: www.hrr.com.au or call 1800 838 884

Garden Organics: www.yourorganicsbin.com.au or call 1800 870 250

FREE bin repair or replacement

Bins are issued to specific properties and bin serial numbers recorded. Damaged or stolen bins are repaired/replaced free of charge.

Missed bins

If your bin has not been emptied, phone **Customer Service on 4993 4100**. Council will not return to collect bins that are not out in time for collection or are inaccessible. Cameras and GPS tracking fitted in all collection vehicles record if bins are not out for emptying.

Overview

Bin Night Tips

YOUR

GENERAL WASTE BIN



The majority of our **GENERAL WASTE** bins have a **RED** lid.*
The contents of this bin are landfilled at Council's Waste Management Centre. Your general waste bin is collected weekly. Find your collection day on Council's website.

What **CAN** go in your **WASTE** bin:

- ✓ all plastic bags, soft plastics and packaging, wrappers and bubble wrap
- ✓ wire, string, rope, hoses
- ✓ all foam packaging
- ✓ food
- ✓ nappies, hygiene items and wipes
- ✓ pet waste and kitty litter
- ✓ cigarette butts
- ✓ treated timber
- ✓ laminated paper and stickers
- ✓ textiles, clothing, doonas, pillows

DO NOT place in your **WASTE** bin:

- ✗ car / household batteries
- ✗ scrap metal
- ✗ car / auto parts
- ✗ gas bottles
- ✗ motor oil
- ✗ building materials or concrete
- ✗ garden waste or recyclables
- ✗ hazardous materials (asbestos, chemicals, paint)
- ✗ medical waste
- ✗ hot ashes

Tips & hints:

- Resist jamming or compacting waste into the bin as it may become stuck.
- Avoid overloading your bin (max 80kg).
- If your bin is broken or cracked, contact Council to arrange free repair or replacement.
- If smells are an issue, try placing a small amount of vinegar or eucalyptus/mint oil (a natural deodouriser) in the bottom of your bin.

*Some older bins may still have a dark green lid (the same colour as the body), which are being progressively phased out.

YOUR

GARDEN ORGANICS

BIN

Your **garden organics** bin has a **lime-green** lid and is emptied fortnightly (on the alternate week to your recycling bin).

Visit www.yourorganicsbin.com.au or call **1800 870 250** to find your next collection day or report any issues such as bin repairs, replacement or missed bins.



What **CAN** go in your **GARDEN ORGANICS** bin:

- ✓ grass clippings
- ✓ prunings
- ✓ all weeds
- ✓ leaves
- ✓ flowers
- ✓ plants
- ✓ bark
- ✓ sticks, small branches & roots (max. diameter 10cm)
- ✓ palm fronds

If it
grows - in
it goes!

DO NOT * place in your **GARDEN ORGANICS** bin:

- ✗ plastic bags or bin liners
- ✗ household garbage
- ✗ food waste or vegetable peelings
- ✗ plastic pots
- ✗ oils or chemicals
- ✗ soil or rocks
- ✗ bricks & building materials
- ✗ treated / painted timber
- ✗ composite wood products e.g. melamine, chipboard, mdf

Tips & hints:

- Place material loosely in your bin – don't squash it as it may become stuck.
- Put sticks or dry leaves in the bottom to prevent sticking.
- Place bins out regularly ensuring the lid is closed (max 80kg).
- Reduce excess moisture by mowing when it's dry or leaving the bin lid ajar.
- Take large items to the Waste Management Centre (fees apply).

Did you know?

- Your garden organics are processed into a high quality compost. Videos of the full process can be seen on the Your Organics Bin website.
- FREE 25L sample bags are distributed to residents at selected community events during the year. Check Council's Facebook page for upcoming events.
- Additional garden organics bins are available. Contact Customer Service for details on 4993 4100 (charges apply).

* Non-accepted items (contamination) are a serious problem for the safety of staff and the quality of the compost produced. Collection vehicles are fitted with cameras so the driver can see the contents of bins as they are emptied. Repeated/severe contamination may result in suspension of collections until an agreement is reached to use the service correctly.

Your General Waste Bin

Your Garden Organics Bin

YOUR

RECYCLING

BIN

Your **RECYCLING BIN** has a **YELLOW** lid and is emptied fortnightly (on the alternate week to your garden organics bin).

Visit www.hrr.com.au or call **1800 838 884** to find your next collection day or report any issues such as bin repairs, replacement or missed bins.

What **CAN** go in your **RECYCLING** bin:

- ✓ **Paper and cardboard** including newspapers, glossy magazines, books, envelopes, empty pizza boxes.
- ✓ **Glass bottles and jars**
- ✓ **Steel and aluminium tins and cans** including aerosol spray cans, pet food cans, food tins, drink cans, clean aluminium foil and trays, steel and aluminium pots and pans and empty dried paint tins.
- ✓ **All rigid plastic liquid and food containers** including fruit punnets, biscuit trays, ice cream containers, shampoo and conditioner bottles, empty takeaway containers, margarine tubs, deodorant bottles.

If in doubt - leave it out!

For a detailed list of what can go in your recycling bin, see the sticker inside your **recycling** bin lid or check the www.recycleright.com.au website.

DO NOT place in your **RECYCLING** bin:

- ✗ plastic bags, cling wrap, chip packets, bubble wrap or any other “scrunchy” plastic packaging.
- ✗ foam or polystyrene
- ✗ drinking glassware (e.g. glass cups, wine glasses), crockery or pyrex
- ✗ light globes
- ✗ videos, cassette tapes or cd’s
- ✗ motor oil containers or tyres
- ✗ timber or building waste
- ✗ gas cylinders
- ✗ liquid wastes such as chemicals, paints and oils
- ✗ window glass or mirrors

Non-accepted items (contamination) found in your bin may stop it being emptied. Collection vehicles are fitted with cameras that allow the driver to monitor the contents of bins as they are emptied.



Remove Recycling Confusion

Look out for the Australasian Recycling Label like these on products that you buy. It shows what needs to be done with each piece of a package to dispose of it in the best way.

Tips & hints:

- Items should be placed loose in the bin, **NOT** in plastic bags.
- Labels don't need to be removed.
- Flatten boxes to make more space.
- Give containers a quick rinse/scrape to remove excess food and stop odours.
- Avoid excess packaging by buying in bulk and using reusable containers.

Need a BIGGER recycling bin?

You can swap your existing 240 litre recycling bin for a larger 360 litre bin by visiting Council's Customer Service Centre or calling **Council on 4993 4100**. A one-off fee applies.

Other Recycling Opportunities



The Return and Earn container deposit scheme allows residents to return eligible drink containers to several return point locations across the region, in exchange for a 10 cent refund. Containers need to be in good condition (not broken or crushed), be empty and have the label attached. To see which containers are eligible and find your nearest return point visit www.returnandearn.org.au

Redcycle your plastic bags:

You can drop off plastic bags for recycling at the Redcycle bins located at Coles and Woolworths. See www.redcycle.net.au for a complete list of accepted items and collection locations.



Your Recycling Bin

WASTE MANAGEMENT CENTRE



Cessnock Waste Management Centre

Address: 1967 Old Maitland Road, Cessnock

Open: 8.45am to 4:30pm 7 days a week

Closed: Christmas Day, Good Friday and Council Picnic Day

Site Rules:

- enclosed shoes must be worn
- no smoking
- speed limit is 10km/h
- children & pets must remain in vehicles

Accepted: Garden material, metals, oils, paint building waste, tyres, mattresses, electronic waste, batteries, gas cylinders, asbestos and other special waste (24 hours notice required).

Excluded: Toxic chemicals, pathological or liquid waste.

Payment: Cash, eftpos and waste voucher

Packing your load: Make sure your trailer/ute is loaded correctly to make unloading easier. Garden organics is your first stop, so it would need to be packed last and mixed waste is the last stop so needs to be packed first. Remember to ensure the weight of your load is correctly distributed.

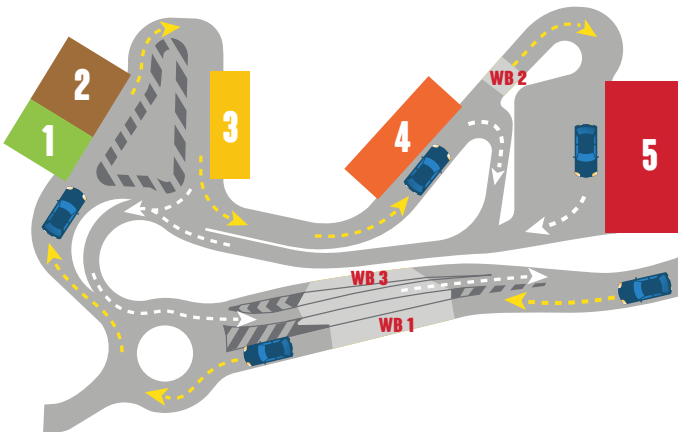
Order of Drop-off Areas



Cover your load

Navigate your way:

- All vehicles enter over the weighbridge (WB1).
- You will be given a swipe card.
- Dropping off mixed waste? You will drive over an internal weighbridge (WB2). Wait until you have completely stopped and swipe your card.
- At the weighbridge (WB3) hand in your swipe card.



Fees & Charges:

Every part of the waste management service (whether it is recycling or landfill) has a cost that applies to all users.

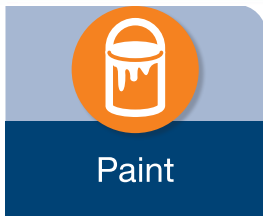
In NSW, waste facilities are licenced by the NSW Environment Protection Authority (EPA). As part of this licence:

- Council must pay the NSW Waste Levy to the EPA for every tonne received (in 2020/21 the levy is \$146.00 per tonne).
- Every tonne must be recorded via a weighbridge and reported.

Currently Cessnock Councils' NSW EPA levy contribution is almost \$5 million per year. The waste centre provides more opportunities for material to be recycled, diverting it from landfill, which will reduce the levy charges payable and conserve landfill space.

Community Recycling Centres

Waste matters. Drop off your problem waste for recycling.
You can drop off for FREE:



For more information visit epa.nsw.gov.au/recyclingcentres

Waste Management Centre

ILLEGAL DUMPING

Illegal dumping is a problem that impacts everyone. Cessnock is a member of the Hunter/Central Coast Regional Illegal Dumping (RID) squad. The RID Squad works with other public land managers in the region to combat illegal dumping using the latest surveillance techniques to trace and fine offenders.

If you observe someone illegally dumping waste, report it on **131 555** or at **ridonline.epa.nsw.gov.au**. Useful information to supply when making a report is a description of the person, the time of day and registration, make and model of the car. Photos can also be uploaded with your report.

On the spot fines can be up to \$4,000 for individuals or up to \$8,000 for companies. If required to attend Local Court the penalty may be up to \$110,000. Repeat offenders may also face a jail sentence.



LITTER

In NSW:

- Over 25,000 tonnes of litter is tossed each year, costing over \$180 million to clean-up.
- Cigarette butts are the most common littered item, making up 40 percent of all littered items.
- Beverage containers contribute the most to littered volume making up nearly half of the total litter volume.
- Roadsides are highly littered.



If you see litter thrown from a vehicle or dropped you can join the 255 other Cessnock LGA residents and report it to the NSW EPA directly. Search “Report to EPA” to register and remember you will need to provide details such as the location, vehicle registration, type of litter, date and time.

Fines for littering from a vehicle range from \$250 for an individual, \$500 for a business, to \$900 for aggravated littering such as lit cigarette butts during extreme conditions.

PROBLEM

WASTE



FREE Drop-offs:

Throughout the year FREE drop-off events are held for certain types of waste.

Mattresses – a FREE collection event is held each spring and autumn, alternating between Cessnock and Kurri Kurri. Available to Cessnock City Council residents only with a limit of four mattresses per household per year.

Household Chemical Cleanout - FREE events are held around the Hunter. You can drop off household quantities (up to 20L or 20kg max. container size) of general cleaning products, garden, pool and hobby chemicals and poisons. All dates and locations for Hunter events are available at www.cleanout.com.au

DrumMUSTER - provides a drop off point for eligible agricultural and veterinary chemical containers at the Cessnock Waste Management Centre. This service is available year round by arrangement.

Dates of events are listed on our website as they become available, so check www.cessnock.nsw.gov.au/OtherWaste regularly to see if what you need is listed.

Community Recycling Stations:

Recycling stations at Cessnock and Kurri Kurri Libraries and Council's Administration Building allow residents to drop off the following small items:

- household batteries
- printer cartridges
- mobile phones
- compact fluorescent light globes and tubes
- smoke detectors

Sharps:

You can dispose of sharps waste (such as needles, syringes, lancets and other injection equipment) at a number of chemists and pharmacies in the region.

24-hour drop-off facilities are also available at:

- Cessnock Hospital (bin is located in the car-park off Forster St entrance).
- Kurri Kurri Hospital (bin is located at the rear down the last driveway off Hospital St).

Other locations for safe sharps disposal are listed at www.safesharps.org.au

Magnet



CESSNOCK
CITY COUNCIL

FOR MORE INFORMATION

Visit www.cessnock.nsw.gov.au

Email environment@cessnock.nsw.gov.au

facebook.com/CessnockCityCouncil/

Customer Service Phone **4993 4100**



This project is a NSW EPA Waste Less, Recycle More initiative funded from the Waste Levy.